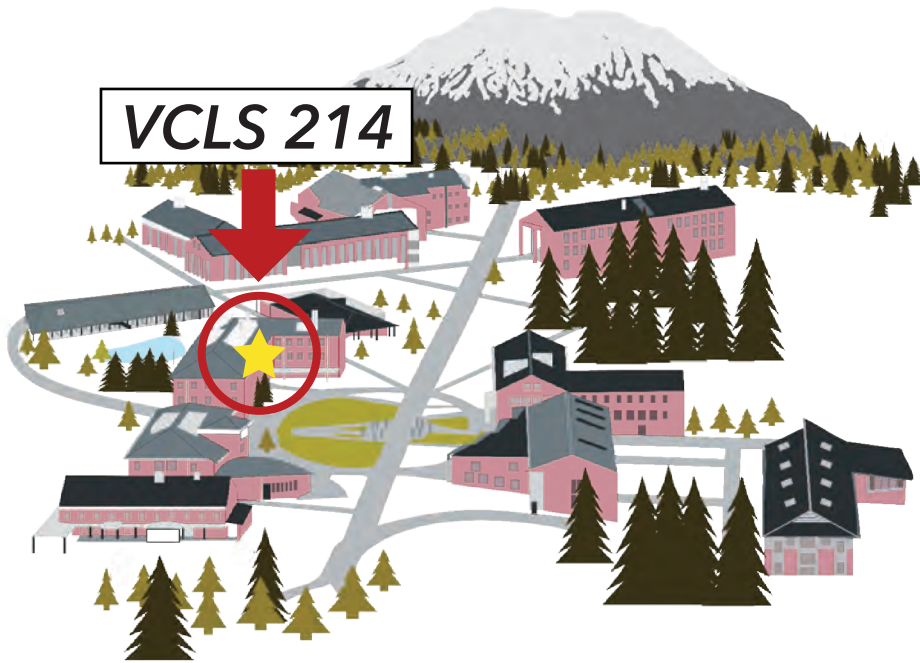


It's easy to find tech help.

Visit Tech Support today!



Find us in the classroom building!

Monday - Friday: 8am - 5pm
360-546-9770

Visit the Zoom HelpDesk
For tech support today!

vancouver.wsu.edu/it

faculty/staff

TECH GUIDE



Look inside
for WSU
tech resources!

MyWSU
Canvas
OKTA and more!

VCLS 214
360-546-9770

van.evita@wsu.edu
vancouver.wsu.edu/it



Information Technology
WSU VANCOUVER

Tech Services at WSU:

IT HelpDesk and SHS: **vcls 214**

Walk-in Support File transfer/backup Software Help
Troubleshooting Hardware repair Password Resets

Zoom HelpDesk: Remote support at vancouver.wsu.edu/it

Academic Services: **vcls 225**

The Academic Services Team is a group of specialists who support staff and faculty with the following:

Canvas Support
Videoconferencing Services
Zoom Support

Need tech help?

Submit a service request:

van.evita@wsu.edu

Wellness Checks:

All employees with telework agreements must complete a PC wellness check. Fill out your Wellness Check form at: vancouver.wsu.edu/wellnesscheck
This check ensures that your WSU computer is secure and up to date.
After filling out your form, contact IT to schedule a Wellness Check Appointment.

Loaner Laptops

Available for staff in CLS 214

Laptops for students can be found in the Library

Free, Secure WiFi



Sign in to WSU Wireless with your Network ID.

WSU Guest is available, but less secure. Use WSU Wireless if you have a WSU login.

Zoom:

All staff, faculty, and students have access to Zoom for video conferencing.

For remote tech support over Zoom, find the link on our website: vancouver.wsu.edu/it

Canvas:

Canvas is the university's web application to access course materials, check grades, participate in course activities, and more.



canvas.wsu.edu

Office 365:

Office 365 provides online access to Microsoft Office products, including 1TB of OneDrive storage.

Use the webapps or download the office suite at:

office365.wsu.edu

Teams:

Teams is our campus-wide platform for communication and collaboration. Share files, message your colleagues, and utilize a shared digital space.

its.wsu.edu/microsoft-teams

Knowledgebase:

Our knowledgebase provides support articles for common tech issues on campus. Log in with your NID and password.

kb.wsu.edu/vancouver

WSU Quick Links:

Find helpful links under the Students tab on the WSU Vancouver home page:

- 1 Canvas:** Takes you directly to the log-in page to access your classes in Canvas.
- 2 Webmail & Office:** Takes you directly to the log-in page to access your student email.
- 3 MyWSU:** Student homepage for access to grades, enrollment, and more.
- 4 Tech Support:** Takes you to the Information Technology homepage.

