

Ashes, the new student Email Server

A new email server called **Ashes** has been set up for student email, replacing Email on the old Helium server.

Your New Password

You have been issued a new password, but will use the same login id as before. To get your new password and instructions on accessing your email, go to VCLS 214 (VIT Office) with your student ID card. You will receive your new password and instructions on accessing your email account.

Or you may call the Help Desk at 546-9770, verify your identity and obtain your new password and a link to the instructions.

You will need to change your password immediately using the instructions below:

Change Your Password

The new server has a hostname of **ashes.vancouver.wsu.edu**.

To log in to Ashes to change your password, you will need to do so from the command line using a "secure shell" client.

Mac users can do so using Terminal, which is in your Applications>Utilities folder.

On Windows, the secure shell client we used before, Tera Term, will not work. Instead use Secure Shell Client, which is found in the start menu on computers in the student computer labs (MMC 101, LIB 102, and CL218).

To download this to your own computer, type this address into your Web browser:
ftp://ftp.wsu.edu/pub/MS_Windows_Software/ssh

Using your **old Helium login name** and the **password you pick up from the VIT office**, log in to **ashes.vancouver.wsu.edu**:

Windows Users: Launch Secure Shell Client from the Start Menu, click the Quick Connect button, type **ashes.vancouver.wsu.edu** in the Host Name line and your old Helium user name in the User Name line, then click Connect.

Mac users: open Terminal in the Applications>Utilities folder, type **ssh username@ashes.vancouver.wsu.edu** and press return).

If you are asked if you want to accept a new security key, type **yes**.

Change Your Password

For security purposes, you will immediately be prompted to change that password to a different password of your choice:

1. Type your current password (the one you used to log in – given to you by VIT) at the "(current) UNIX password:" prompt

2. Type a new password of your choosing at the "New UNIX password:" prompt

3. Retype this new password at the "Retype new UNIX password:" prompt
4. You will then be logged out automatically

Your password must be a combination of letters and numbers. If the system decides your password is not difficult enough to guess, it will prompt you for a different one.

Your Account Will Expire On May 5th If You Haven't Logged In!

You need to log in and complete the above password change by May 5th. If you do not log in and change your password by that date, you will not be able to log in and you will need to come to the Help Desk in person in room 214 of the Classroom building to have your account renewed.

Using Student Web Mail on Ashes

Open a web browser and type in <https://ashes.vancouver.wsu.edu/webmail/> in the browser address line.

Enter your username and the password you changed to. Click on the login button.